

## CASE STUDY

# How Cummins Transformed Business Travel Compliance with Equus



### AT-A-GLANCE

**The Company**  
Industry: Manufacturing



### The Challenge

Compliance risks and operational inefficiencies due to manual, disjointed processes like spreadsheets to manage a global business travel population.

### The Solution

Cummins partnered with Equus to centralize their disjointed processes into a single, unified platform that automated workflows and integrated real-time data from Deloitte for proactive risk management.

### The Results

Enhanced compliance and operational efficiency, driven by streamlined automation and proactive risk management.

## The Challenge

### Overcoming Manual Processes & Compliance Hurdles.

Cummins, a global leader in the manufacturing industry, faced significant compliance challenges with their global business travel population.

Like many companies managing a large global workforce, Cummins was relying on manual, disjointed business travel processes through tools like excel spreadsheets and Sharepoint sites that were slowing them down.

### This manual approach created several critical business problems:



**Operational Inefficiencies:** Manual processes consumed valuable time and resources, slowing down operations, and limiting scalability.



**Inconsistent traveler experiences:** Fragmented workflows created a lack of productivity and a frustrating experience for employees.



**Inadequate Risk Management:** The lack of centralized oversight left the organization vulnerable to compliance risks and audit challenges.

Cummins recognized that to support its global operations and future growth, they needed to move beyond manual processes and embrace a centralized solution.

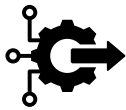
## The Solution

### A Centralized Platform.

To address these challenges, Cummins partnered with Equus to bring business travel into their existing Equus Platform, together with Deloitte's risk assessment engine.

The platform consolidated Cummins' disjointed processes into a unified, automated system, delivered centralized tracking, workflow automation, and real-time API integration with Deloitte and AMEX, enabling proactive risk management and audit readiness.

### Key Benefits Include:



**Centralized, automated business travel compliance:** A single platform managing all compliance processes.



**Real-time data:** Seamless integrations ensuring accurate compliance assessments.



**Automated risk management:** Proactively identifying issues before they become problems with risk assessments, checklists, and dashboards.



**Enhanced operational agility:** Streamlined workflows provide a better traveler experience while delivering actionable insights for faster, more informed decision-making.

*“The Equus team was incredibly supportive, responsive, and engaged throughout our implementation process!”*

*-Cummins Team*

## The Results

### Operational Efficiency and Growth.

The Equus Platform delivered transformative results for Cummins, significantly improving their business travel compliance and overall efficiency.

### Business Impact:



#### Time savings & efficiency:

Streamlined processes combined with workflow automation led to faster, more intuitive compliance risk management.



**Proactive risk management:** Real-time insights address risks before they become a problem.



**Audit readiness:** Centralized tools ensure smooth, hassle-free compliance and audit preparation.



#### Improved user experience:

Employees get a seamless travel experience while business travel teams get actionable insights for more informed decision-making.

## Looking Ahead

### Driving Strategic Growth

With the Equus Platform, Cummins is well-positioned for continued growth and innovation. Cummins plans to leverage the platform to expand their global mobility program and further enhance their processes.

#### Future Enhancements Include:

- Driving additional efficiency gains.
- Continuing to improve the employee experience.
- Advancing proactive risk management and audit readiness through further innovations.

Cummins is excited to explore opportunities for future growth, and in partnership with Equus and Deloitte, unlock even more value for their business travel program.

## Next Steps with Equus

### Why Consider Equus for Business Travel Compliance?

Cummins' success demonstrates how a unified, automated platform can deliver efficiency, oversight, and confidence in business travel compliance, and do so simply!

For organizations seeking to move beyond manual processes and embrace proactive risk management, Equus offers a proven path to transformation.



**Ready to transform your business travel compliance?**

**Contact our team** today and discover how we deliver efficiency, streamlined compliance, and growth for your organization.

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### Ongoing Support

Once live, Equus provided long-term value through dedicated support and strategic guidance:

- **Dedicated Team:** The Equus Global Client Success (GCS) team worked closely with the company to provide ongoing support. This aligned program goals with industry best practices.